

# Transforming communities through public services

Alison Elliot

Christie Commission



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# Public services and quality of life

- Local authority services: cleansing, education, libraries, planning, transport and roads, housing, social care
- NHS
- Police and Fire and Rescue
- Armed services
- Criminal justice



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# Public sector services

- Centralised provision
- Friction between departments
- Inflated budget
- Failure demand
- Producers and beneficiaries



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# Christie Pillars

- Services built round people and communities
- Public service organisations work together effectively
- Prioritise prevention, reduce inequality and promote equality
- Improve performance and reduce costs



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# Structural changes

- Integration of health and care
- Change Funds
- Review of CPPs



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# Voluntary and community projects

- Promoting positive outcomes:
  - Retired and Senior Volunteer Programme
  - Befriending young people
  - Family support
- Co-producing services
  - Chance to thrive
  - Community development trusts
  - Community estates



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# CPP case studies (I)

- Aberdeenshire
  - Community capacity
  - Sharing evidence between local and centre
- Fife
  - Improve strategic/local link
  - Family hub



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# CPP case studies (2)

- Glasgow
  - Community budgeting
  - Pressure on professionals in area-based partnerships
- West Dunbartonshire
  - Community-led action planning
  - Neighbourhood profiling
  - Neighbourhood joint working



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# Different cultures

- Professionalism
- Accountability
- Comprehensiveness



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